

Conditions of delivery and payment

Conditions of delivery

We supply free domicile within Germany as of 150 kg; quartz sand, fleece, tools and auxiliary devices are excluded from the freight and packaging free delivery as well as from the price and quantity graduation.

For an order of less than 50.00 gross goods value, we charge a surcharge for small quantities at 25.00 €.

Please have EURO exchange pallets ready for delivery. If the pallets cannot be exchanged, we will charge € 10.00/piece.

Costs for special payments such as scheduled drives (express costs), unloading equipment, etc. are not included in the free-domicile deliveries and are charged on if they arise. When ordering special colours or special services, longer delivery times may result.

Conditions of payment

Within 10 days minus 2% discount, within 30 days net.

Colours

We cannot warrant perfect RAL matching for colours indicated in the price lists of the orders received with RAL colour indications, since FRANKEN SYSTEMS GmbH generally only produces approximate RAL colours. Please also note that different batches of the same product may deviate in colour.

Durability and storage

The durability and storage of all products from FRANKEN SYSTEMS GmbH is listed in the technical leaflets.

Material returns

We will compensate 75% of the goods value at agreed return of unopened original containers. Special colours in original containers cannot be taken back. Containers that cannot be sold anymore (dented, dirty, stacked-on, opened, incomplete combined containers) cannot be taken back or credited. Furthermore, the freight costs for goods return are invoiced.

Price list

The stated prices are given excluding statutory VAT.

Items that are not listed in the price list are no longer available or can only be delivered for a surcharge as special productions. Minimum volumes may need to be considered for these.

Please contact us for delivery times and minimum quantities for special orders. Status: Q3 2021

Detailed technical information is provided at www.franken-systems.de or by your relevant specialist consultant.